

Department of Persian University of Delhi

Students' Experience Survey
Internal Quality Assurance Cell (IQAC)

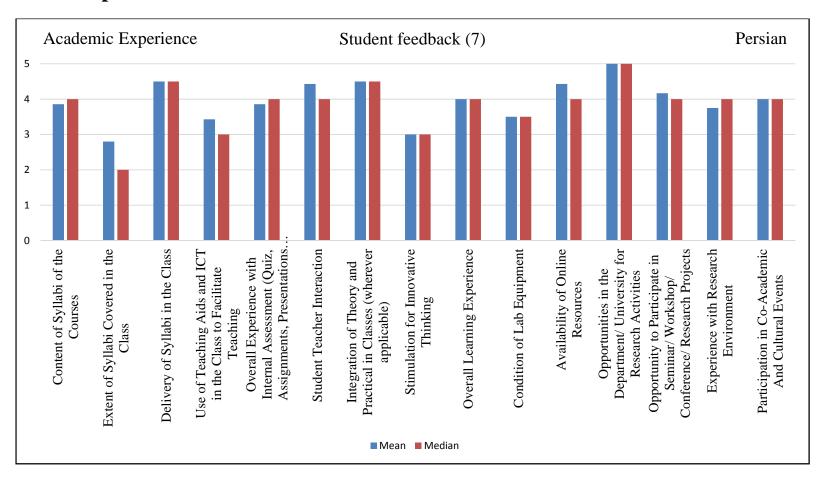
May-June 2016

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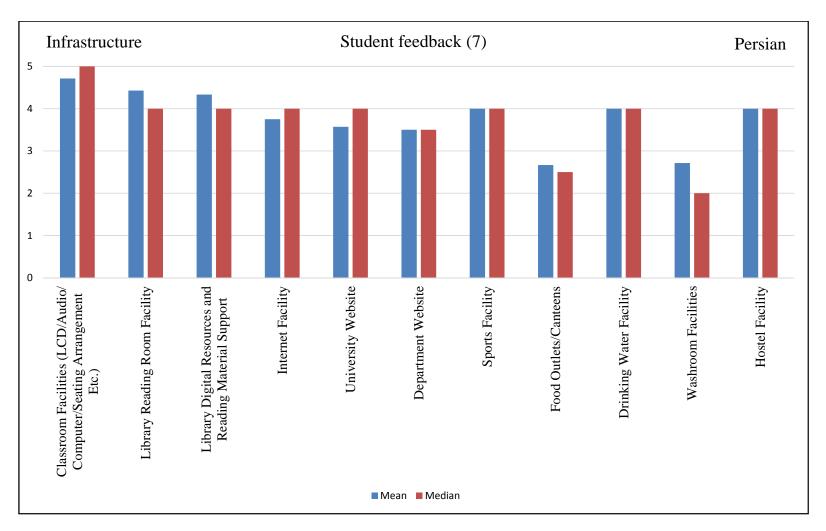
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Student Feedback

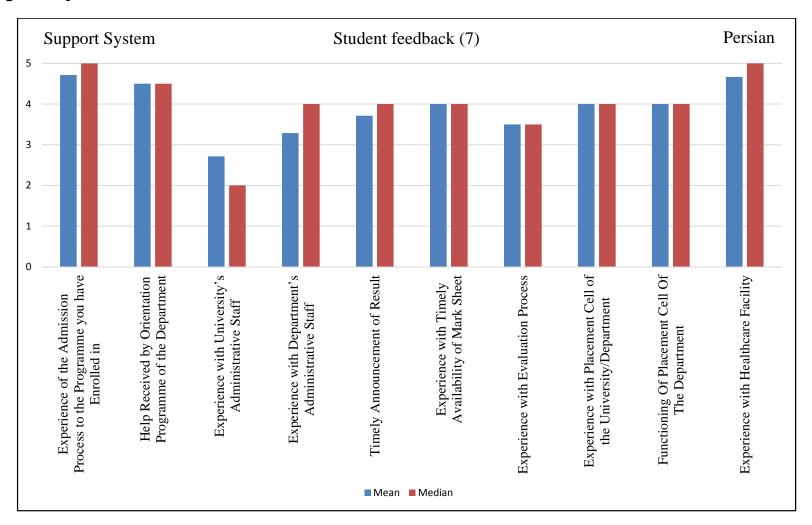
Academic Experience



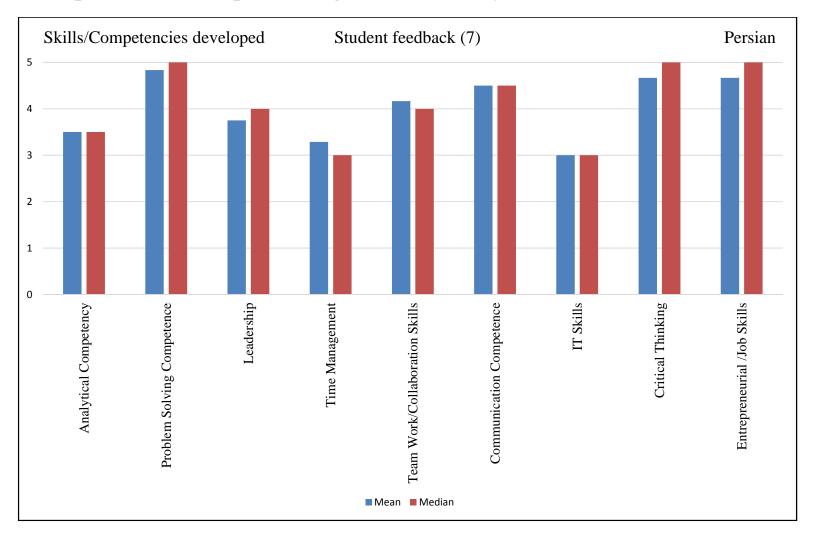
Infrastructure



Support System

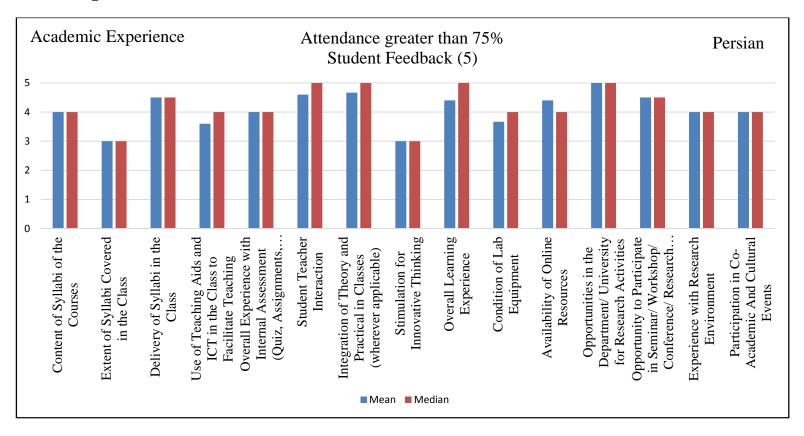


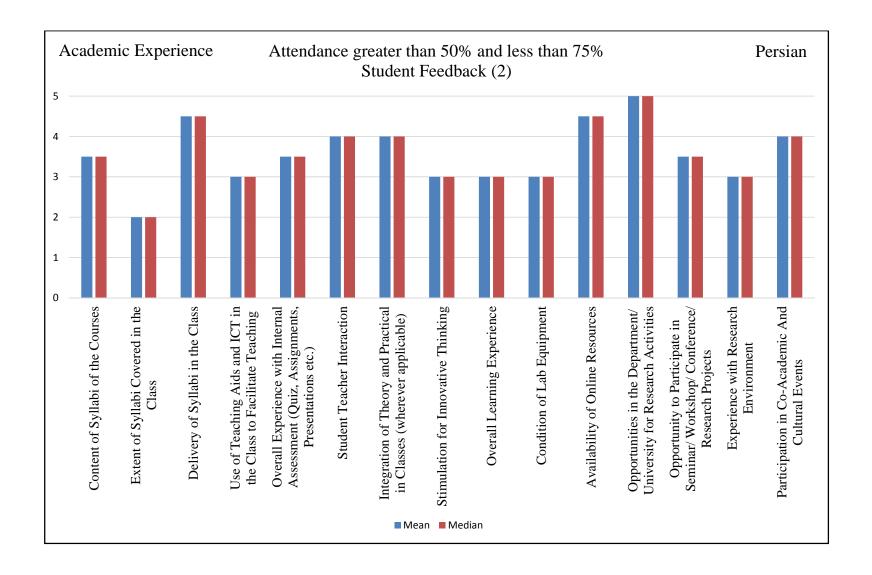
Skills/Competencies Developed During Course of Study



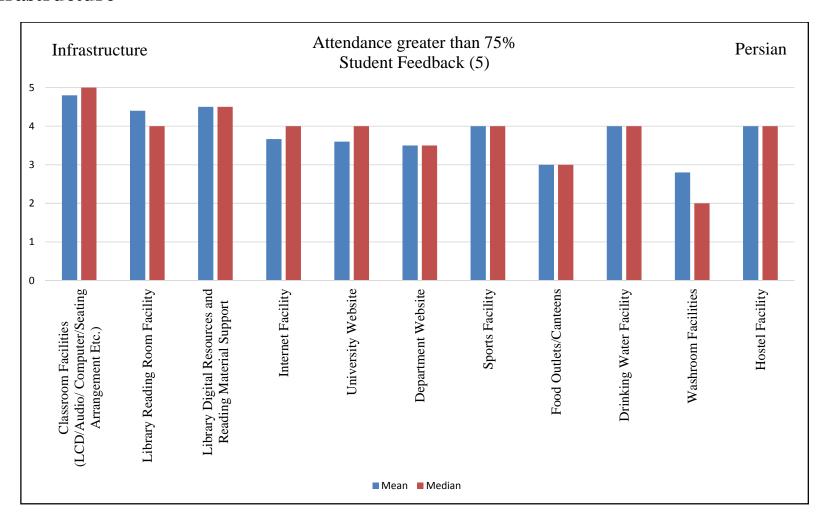
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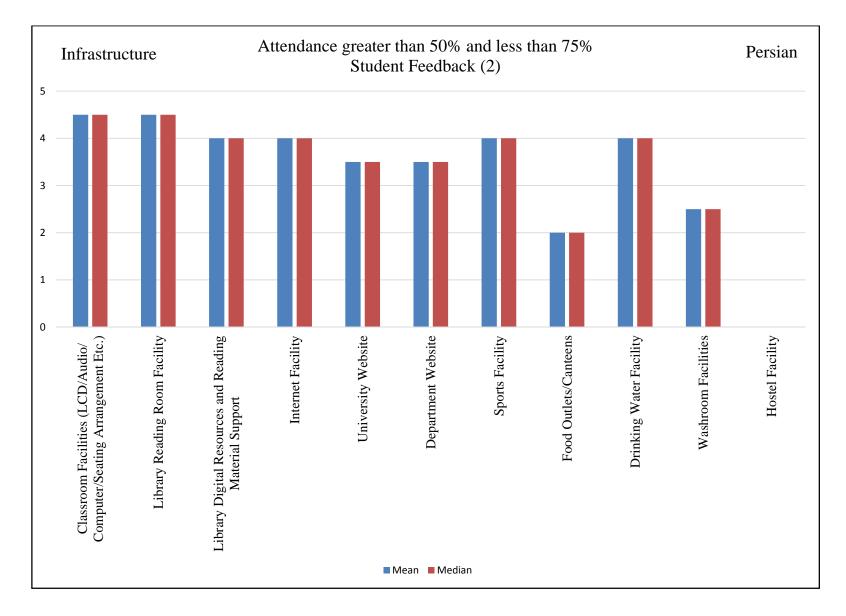
Academic Experience



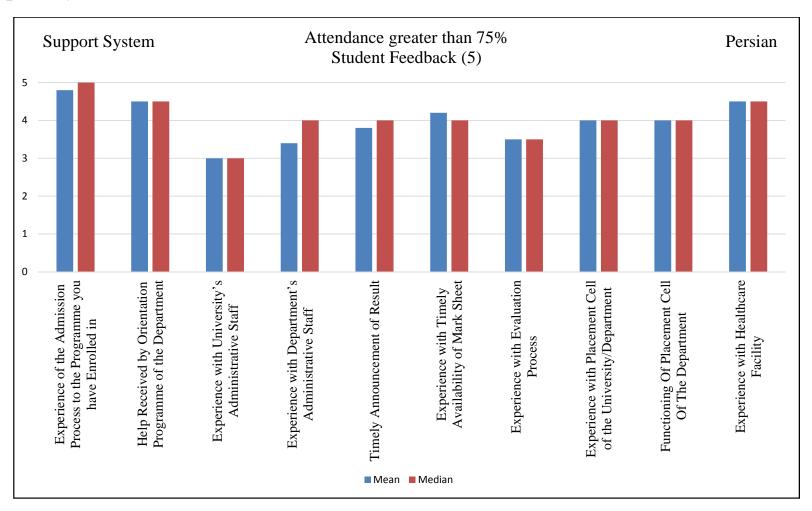


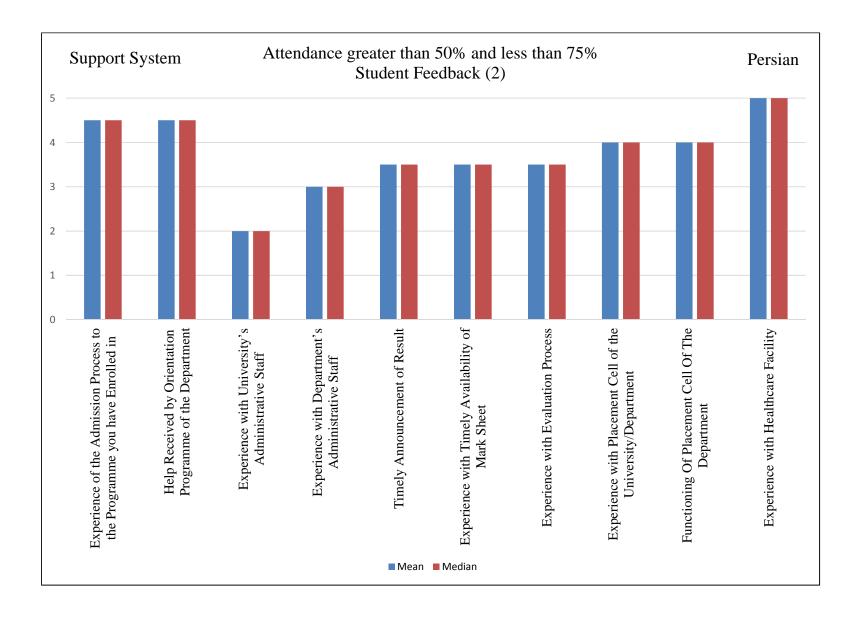
Infrastructure



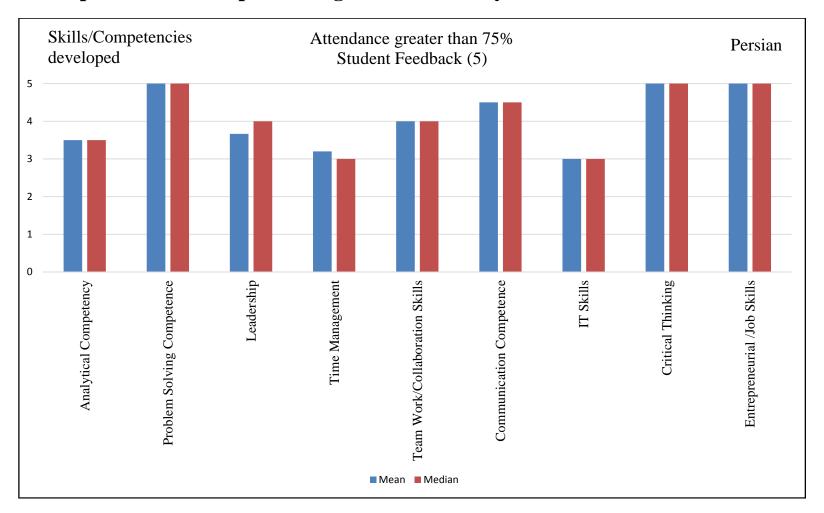


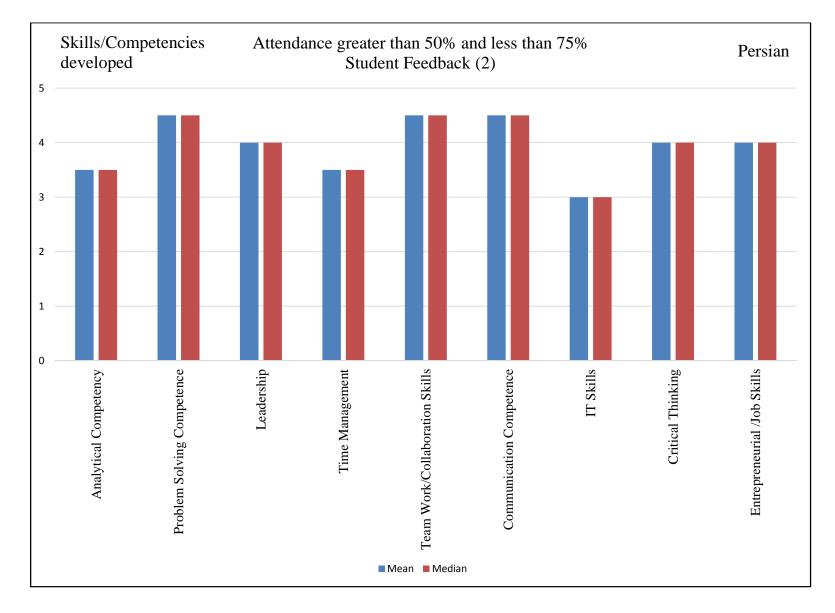
Support System





Skills/Competencies Developed during Course of Study





Student Feedback on "Would you recommend this university to others?"

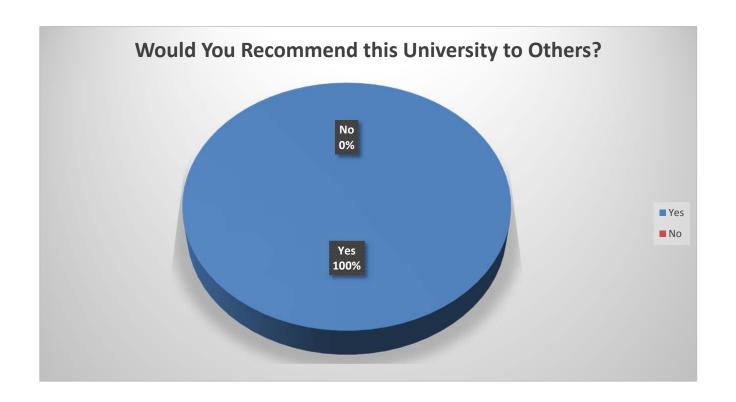


TABLE 1: Mean, Median, Standard Deviation, Minimum, Maximum Value for Each Question (N=7)

| S.No | Category | Mean | Median | Standard Deviation | Minimum | Maximum |
|------|---|------|--------|-----------------------|---------|---------|
| Α. | Academic | | | | | |
| 1 | Content of Syllabi of the Courses | 3.86 | 4 | 0.35 | 3 | 4 |
| 2 | Extent of Syllabi Covered in the Class | 2.80 | 2 | 0.98 | 2 | 4 |
| 3 | Delivery of Syllabi in the Class | 4.50 | 5 | 0.50 | 4 | 5 |
| 4 | Use of Teaching Aids and ICT in the Class to Facilitate Teaching | 3.43 | 3 | 0.49 | 3 | 4 |
| 5 | Overall Experience with Internal Assessment (Quiz, Assignments, | | | | | |
| | Presentations etc.) | 3.86 | 4 | 0.83 | 3 | 5 |
| 6 | Student Teacher Interaction | 4.43 | 4 | 0.49 | 4 | 5 |
| 7 | Integration of Theory and Practical in Classes (wherever applicable) | 4.50 | 5 | 0.50 | 4 | 5 |
| 8 | Stimulation for Innovative Thinking | 3.00 | 3 | 1.00 | 2 | 4 |
| 9 | Overall Learning Experience | 4.00 | 4 | 0.93 | 3 | 5 |
| 10 | Condition of Lab Equipment | 3.50 | 4 | 1.12 | 2 | 5 |
| 11 | Availability of Online Resources | 4.43 | 4 | 0.49 | 4 | 5 |
| 12 | Opportunities in the Department/ University for Research Activities | 5.00 | 5 | 0.00 | 5 | 5 |
| 13 | Opportunity to Participate in Seminar/ Workshop/ Conference/ Research | | | | | |
| | Projects | 4.17 | 4 | 0.69 | 3 | 5 |
| 14 | Experience with Research Environment | 3.75 | 4 | 0.43 | 3 | 4 |
| 15 | Participation in Co-Academic And Cultural Events | 4.00 | 4 | 0.53 | 3 | 5 |
| | Overall | 3.95 | | | | |
| В. | Infrastructure | | | | | |
| 16 | Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.) | 4.71 | 5 | 0.45 | 4 | 5 |
| 17 | Library Reading Room Facility | 4.43 | 4 | 0.49 | 4 | 5 |
| 18 | Library Digital Resources and Reading Material Support | 4.33 | 4 | 0.47 | 4 | 5 |
| 19 | Internet Facility | 3.75 | 4 | 0.43 | 3 | 4 |
| 20 | University Website | 3.57 | 4 | 0.49 | 3 | 4 |
| 21 | Department Website | 3.50 | 4 | 0.50 | 3 | 4 |

| S.No | Category | Mean | Median | Standard Deviation | Minimum | Maximum |
|------|---|------|--------|-----------------------|---------|---------|
| 22 | Sports Facility | 4.00 | 4 | 0.82 | 3 | 5 |
| 23 | Food Outlets/Canteens | 2.67 | 3 | 1.49 | 1 | 5 |
| 24 | Drinking Water Facility | 4.00 | 4 | 1.07 | 2 | 5 |
| 25 | Washroom Facilities | 2.71 | 2 | 1.03 | 2 | 5 |
| 26 | Hostel Facility | 4.00 | 4 | 0.00 | 4 | 4 |
| | Overall | 3.79 | | | | |
| C. | Support System | | | | | |
| 27 | Experience of the Admission Process to the Programme you have | | | | | |
| • • | Enrolled in | 4.71 | 5 | 0.45 | 4 | 5 |
| 28 | Help Received by Orientation Programme of the Department | 4.50 | 5 | 0.50 | 4 | 5 |
| 29 | Experience with University's Administrative Staff | 2.71 | 2 | 0.88 | 2 | 4 |
| 30 | Experience with Department's Administrative Staff | 3.29 | 4 | 1.48 | 1 | 5 |
| 31 | Timely Announcement of Result | 3.71 | 4 | 0.70 | 3 | 5 |
| 32 | Experience with Timely Availability of Mark Sheet | 4.00 | 4 | 0.76 | 3 | 5 |
| 33 | Experience with Evaluation Process | 3.50 | 4 | 0.50 | 3 | 4 |
| 34 | Experience with Placement Cell of the University/Department | 4.00 | 4 | 0.00 | 4 | 4 |
| 35 | Functioning Of Placement Cell Of The Department | 4.00 | 4 | 0.00 | 4 | 4 |
| 36 | Experience with Healthcare Facility | 4.67 | 5 | 0.47 | 4 | 5 |
| | Overall | 3.90 | | | | |
| D. | Skills/Competencies Developed During Course of Study | | | | | |
| 37 | Analytical Competency | 3.50 | 4 | 0.50 | 3 | 4 |
| 38 | Problem Solving Competence | 4.83 | 5 | 0.37 | 4 | 5 |
| 39 | Leadership | 3.75 | 4 | 1.09 | 2 | 5 |
| 40 | Time Management | 3.29 | 3 | 0.70 | 2 | 4 |
| 41 | Team Work/Collaboration Skills | 4.17 | 4 | 0.37 | 4 | 5 |
| 42 | Communication Competence | 4.50 | 5 | 0.50 | 4 | 5 |
| 43 | IT Skills | 3.00 | 3 | 1.00 | 2 | 4 |

| S.No | Category | Mean | Median | Standard Deviation | Minimum | Maximum |
|-----------|----------------------------------|------|--------|-----------------------|---------|---------|
| 44 | Critical Thinking | 4.67 | 5 | 0.47 | 4 | 5 |
| 45 | Entrepreneurial /Job Skills | 4.67 | 5 | 0.47 | 4 | 5 |
| | Overall | 4.04 | | | | |
| E. | Overall University Experience | | | | | |
| 46 | Your Overall Academic Experience | 4.29 | 4 | 0.45 | 4 | 5 |

TABLE 2: Frequency Distribution in Levels (N=7)

| S.No | Category | Below Average | Average | Good | Very Good | Excellent | Don't Know | Not Applicable |
|------|---|------------------|---------|------|--------------|-----------|---------------|-------------------|
| Α. | Academic | | | | | | | |
| 1 | Content of Syllabi of the Courses | 0 | 0 | 1 | 6 | 0 | 0 | 0 |
| 2 | Extent of Syllabi Covered in the Class | 0 | 3 | 0 | 2 | 0 | 0 | 0 |
| 3 | Delivery of Syllabi in the Class | 0 | 0 | 0 | 3 | 3 | 0 | 0 |
| 4 | Use of Teaching Aids and ICT in the Class to Facilitate Teaching | 0 | 0 | 4 | 3 | 0 | 0 | 0 |
| 5 | Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.) | 0 | 0 | 3 | 2 | 2 | 0 | 0 |
| 6 | Student Teacher Interaction | 0 | 0 | 0 | 4 | 3 | 0 | 0 |
| 7 | Integration of Theory and Practical in Classes (wherever applicable) | 0 | 0 | 0 | 2 | 2 | 0 | 3 |
| 8 | Stimulation for Innovative Thinking | 0 | 3 | 0 | 3 | 0 | 0 | 0 |
| 9 | Overall Learning Experience | 0 | 0 | 3 | 1 | 3 | 0 | 0 |
| 10 | Condition of Lab Equipment | 0 | 1 | 1 | 1 | 1 | 0 | 3 |
| 11 | Availability of Online Resources | 0 | 0 | 0 | 4 | 3 | 0 | 0 |
| 12 | Opportunities in the Department/ University for Research Activities | 0 | 0 | 0 | 0 | 4 | 0 | 3 |
| 13 | Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects | 0 | 0 | 1 | 3 | 2 | 0 | 0 |
| 14 | Experience with Research Environment | 0 | 0 | 1 | 3 | 0 | 0 | 3 |
| 15 | Participation in Co-Academic And Cultural Events | 0 | 0 | 1 | 5 | 1 | 0 | 0 |
| В. | Infrastructure | | | | | | | |
| 16 | Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.) | 0 | 0 | 0 | 2 | 5 | 0 | 0 |
| 17 | Library Reading Room Facility | 0 | 0 | 0 | 4 | 3 | 0 | 0 |
| 18 | Library Digital Resources and Reading Material Support | 0 | 0 | 0 | 4 | 2 | 1 | 0 |

| S.No | Category | Below Average | Average | Good | Very Good | Excellent | Don't Know | Not Applicable |
|------|---|------------------|---------|------|--------------|-----------|---------------|-------------------|
| 19 | Internet Facility | 0 | 0 | 1 | 3 | 0 | 0 | 3 |
| 20 | University Website | 0 | 0 | 3 | 4 | 0 | 0 | 0 |
| 21 | Department Website | 0 | 0 | 3 | 3 | 0 | 1 | 0 |
| 22 | Sports Facility | 0 | 0 | 1 | 1 | 1 | 1 | 3 |
| 23 | Food Outlets/Canteens | 2 | 1 | 1 | 1 | 1 | 1 | 0 |
| 24 | Drinking Water Facility | 0 | 1 | 1 | 2 | 3 | 0 | 0 |
| 25 | Washroom Facilities | 0 | 4 | 2 | 0 | 1 | 0 | 0 |
| 26 | Hostel Facility | 0 | 0 | 0 | 2 | 0 | 1 | 4 |
| C. | Support System | | | | | | | |
| 27 | Experience of the Admission Process to the Programme you | | | | | | | |
| | have Enrolled in | 0 | 0 | 0 | 2 | 5 | 0 | 0 |
| 28 | Help Received by Orientation Programme of the Department | 0 | 0 | 0 | 3 | 3 | 1 | 0 |
| 29 | Experience with University's Administrative Staff | 0 | 4 | 1 | 2 | 0 | 0 | 0 |
| 30 | Experience with Department's Administrative Staff | 1 | 2 | 0 | 2 | 2 | 0 | 0 |
| 31 | Timely Announcement of Result | 0 | 0 | 3 | 3 | 1 | 0 | 0 |
| 32 | Experience with Timely Availability of Mark Sheet | 0 | 0 | 2 | 3 | 2 | 0 | 0 |
| 33 | Experience with Evaluation Process | 0 | 0 | 3 | 3 | 0 | 1 | 0 |
| 34 | Experience with Placement Cell of the University/Department | 0 | 0 | 0 | 3 | 0 | 1 | 3 |
| 35 | Functioning Of Placement Cell Of The Department | 0 | 0 | 0 | 3 | 0 | 1 | 3 |
| 36 | Experience with Healthcare Facility | 0 | 0 | 0 | 1 | 2 | 4 | 0 |
| D. | Skills/Competencies Developed During Course of Study | | | | | | | |
| 37 | Analytical Competency | 0 | 0 | 3 | 3 | 0 | 1 | 0 |
| 38 | Problem Solving Competence | 0 | 0 | 0 | 1 | 5 | 1 | 0 |
| 39 | Leadership | 0 | 1 | 0 | 2 | 1 | 3 | 0 |
| 40 | Time Management | 0 | 1 | 3 | 3 | 0 | 0 | 0 |
| 41 | Team Work/Collaboration Skills | 0 | 0 | 0 | 5 | 1 | 1 | 0 |
| 42 | Communication Competence | 0 | 0 | 0 | 3 | 3 | 1 | 0 |

STUDENTS' EXPERIENCE SURVEY

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DEPARTMENT OF PERSIAN

| S.No | Category | Below Average | Average | Good | Very Good | Excellent | Don't Know | Not Applicable |
|------|----------------------------------|------------------|---------|------|--------------|-----------|---------------|-------------------|
| 43 | IT Skills | 0 | 3 | 0 | 3 | 0 | 1 | 0 |
| 44 | Critical Thinking | 0 | 0 | 0 | 1 | 2 | 4 | 0 |
| 45 | Entrepreneurial /Job Skills | 0 | 0 | 0 | 1 | 2 | 0 | 3 |
| E. | Overall University Experience | | | | | | | |
| 46 | Your Overall Academic Experience | 0 | 0 | 0 | 5 | 2 | 0 | 0 |

TABLE 3: Frequency Distribution in Percentage (N=7)

| S.No | Category | Below Average | Average | Good | Very Good | Excellent | Don't Know | Not Applicable |
|------|---|------------------|---------|-------|--------------|-----------|---------------|-------------------|
| Α. | Academic | | | | | | | |
| 1 | Content of Syllabi of the Courses | 0 | 0 | 14.29 | 85.71 | 0 | 0 | 0 |
| 2 | Extent of Syllabi Covered in the Class | 0 | 60 | 0 | 40 | 0 | 0 | 0 |
| 3 | Delivery of Syllabi in the Class | 0 | 0 | 0 | 50 | 50 | 0 | 0 |
| 4 | Use of Teaching Aids and ICT in the Class to Facilitate Teaching | 0 | 0 | 57.14 | 42.86 | 0 | 0 | 0 |
| 5 | Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.) | 0 | 0 | 42.86 | 28.57 | 28.57 | 0 | 0 |
| 6 | Student Teacher Interaction | 0 | 0 | 0 | 57.14 | 42.86 | 0 | 0 |
| 7 | Integration of Theory and Practical in Classes (wherever applicable) | 0 | 0 | 0 | 28.57 | 28.57 | 0 | 42.86 |
| 8 | Stimulation for Innovative Thinking | 0 | 50 | 0 | 50 | 0 | 0 | 0 |
| 9 | Overall Learning Experience | 0 | 0 | 42.86 | 14.29 | 42.86 | 0 | 0 |
| 10 | Condition of Lab Equipment | 0 | 14.29 | 14.29 | 14.29 | 14.29 | 0 | 42.86 |
| 11 | Availability of Online Resources | 0 | 0 | 0 | 57.14 | 42.86 | 0 | 0 |
| 12 | Opportunities in the Department/ University for Research Activities | 0 | 0 | 0 | 0 | 57.14 | 0 | 42.86 |
| 13 | Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects | 0 | 0 | 16.67 | 50 | 33.33 | 0 | 0 |
| 14 | Experience with Research Environment | 0 | 0 | 14.29 | 42.86 | 0 | 0 | 42.86 |
| 15 | Participation in Co-Academic And Cultural Events | 0 | 0 | 14.29 | 71.43 | 14.29 | 0 | 0 |
| В. | Infrastructure | | | | | | | |
| 16 | Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.) | 0 | 0 | 0 | 28.57 | 71.43 | 0 | 0 |
| 17 | Library Reading Room Facility | 0 | 0 | 0 | 57.14 | 42.86 | 0 | 0 |
| 18 | Library Digital Resources and Reading Material Support | 0 | 0 | 0 | 57.14 | 28.57 | 14.29 | 0 |
| 19 | Internet Facility | 0 | 0 | 14.29 | 42.86 | 0 | 0 | 42.86 |

| S.No | Category | Below Average | Average | Good | Very Good | Excellent | Don't Know | Not Applicable |
|------|---|------------------|---------|-------|--------------|-----------|---------------|-------------------|
| 20 | University Website | 0 | 0 | 42.86 | 57.14 | 0 | 0 | 0 |
| 21 | Department Website | 0 | 0 | 42.86 | 42.86 | 0 | 14.29 | 0 |
| 22 | Sports Facility | 0 | 0 | 14.29 | 14.29 | 14.29 | 14.29 | 42.86 |
| 23 | Food Outlets/Canteens | 28.57 | 14.29 | 14.29 | 14.29 | 14.29 | 14.29 | 0 |
| 24 | Drinking Water Facility | 0 | 14.29 | 14.29 | 28.57 | 42.86 | 0 | 0 |
| 25 | Washroom Facilities | 0 | 57.14 | 28.57 | 0 | 14.29 | 0 | 0 |
| 26 | Hostel Facility | 0 | 0 | 0 | 28.57 | 0 | 14.29 | 57.14 |
| С. | Support System | | | | | | | |
| 27 | Experience of the Admission Process to the Programme you have Enrolled in | 0 | 0 | 0 | 28.57 | 71.43 | 0 | 0 |
| 28 | Help Received by Orientation Programme of the Department | 0 | 0 | 0 | 42.86 | 42.86 | 14.29 | 0 |
| 29 | Experience with University's Administrative Staff | 0 | 57.14 | 14.29 | 28.57 | 0 | 0 | 0 |
| 30 | Experience with Department's Administrative Staff | 14.29 | 28.57 | 0 | 28.57 | 28.57 | 0 | 0 |
| 31 | Timely Announcement of Result | 0 | 0 | 42.86 | 42.86 | 14.29 | 0 | 0 |
| 32 | Experience with Timely Availability of Mark Sheet | 0 | 0 | 28.57 | 42.86 | 28.57 | 0 | 0 |
| 33 | Experience with Evaluation Process | 0 | 0 | 42.86 | 42.86 | 0 | 14.29 | 0 |
| 34 | Experience with Placement Cell of the University/Department | 0 | 0 | 0 | 42.86 | 0 | 14.29 | 42.86 |
| 35 | Functioning Of Placement Cell Of The Department | 0 | 0 | 0 | 42.86 | 0 | 14.29 | 42.86 |
| 36 | Experience with Healthcare Facility | 0 | 0 | 0 | 14.29 | 28.57 | 57.14 | 0 |
| D. | Skills/ Competencies Developed During Course of Study | | | | | | | |
| 37 | Analytical Competency | 0 | 0 | 42.86 | 42.86 | 0 | 14.29 | 0 |
| 38 | Problem Solving Competence | 0 | 0 | 0 | 14.29 | 71.43 | 14.29 | 0 |
| 39 | Leadership | 0 | 14.29 | 0 | 28.57 | 14.29 | 42.86 | 0 |
| 40 | Time Management | 0 | 14.29 | 42.86 | 42.86 | 0 | 0 | 0 |
| 41 | Team Work/Collaboration Skills | 0 | 0 | 0 | 71.43 | 14.29 | 14.29 | 0 |
| 42 | Communication Competence | 0 | 0 | 0 | 42.86 | 42.86 | 14.29 | 0 |
| 43 | IT Skills | 0 | 42.86 | 0 | 42.86 | 0 | 14.29 | 0 |

| S.No | Category | Below Average | Average | Good | Very Good | Excellent | Don't Know | Not Applicable |
|------|----------------------------------|------------------|---------|------|--------------|-----------|---------------|-------------------|
| 44 | Critical Thinking | 0 | 0 | 0 | 14.29 | 28.57 | 57.14 | 0 |
| 45 | Entrepreneurial /Job Skills | 0 | 0 | 0 | 16.67 | 33.33 | 0 | 50 |
| Е. | Overall University Experience | | | | | | | |
| 46 | Your Overall Academic Experience | 0 | 0 | 0 | 71.43 | 28.57 | 0 | 0 |